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DDI- 00252/86

16 JAN 1986

MEMORANDUM FOR: Deputy Director for Administration

FROM: Robert M. Gates
Deputy Director for Intelligence

SUBJECT: Paperwork Reduction

1. You will recall that a study concerning paperwork reduction was recently completed within the DI. It indicated that much of the paperwork within the DI relates to forms required for support from your Directorate. I suspect that steps can be taken by your Offices to simplify required forms and thus relieve the paperwork burden. Here are several specific recommendations along those lines:

- (a) Office of Personnel forms 1152 and 1152b could probably be combined because they are duplicative. (Form 1152 is a Request for Personnel Action and Form 1152b is a Request for Personnel Action Supplement).
- (b) Office of Finance forms 540 and 540b also appear to be good candidates to be combined; both forms are used for domestic travel.
- (c) Information required by the Office of Training and Education for internal and external training on forms 73 and 136 appears to be identical, except that the forms are used by separate components within OTE. Perhaps one form could do double duty.



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2. A copy of the Paperwork Reduction Study is attached. I would appreciate any action undertaken to relieve the paperwork burden.

A rectangular area of the document has been redacted, covering the signature of Robert M. Gates.

Robert M. Gates

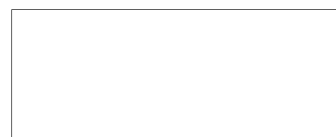
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Attachment:
As stated



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SUBJECT: Paperwork Reduction

Distribution:

Original - Addressee

1 - DDI

1 - ADDI

1 - DI Registry

1 - D/MPS

1 - C/MPS/RPMC

2 - C/MPS/RPMC/Plans Group

1 - [redacted]/Plans Officer

1 - DI/MPS/RPMC/Chrono File

DI/MPS/RPMC

[redacted]

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11 October 1985

MEMORANDUM FOR: Deputy Director for Intelligence

SUBJECT: Paperwork Reduction

We have reviewed the DI components' responses to our questionnaire on the preparation of forms and reports within the DI. (Many reports are forms, so the terms are interchangeable.) The number of forms is indeed substantial; 138 DI forms and 135 non-DI forms were identified and reviewed. So, DI people have a legitimate complaint.

Most of the paperwork burden is related to DA requirements. After that, and in declining order, are CPAS production requirements, OCR document and publication procurement, and other individual DI component requirements.

We cannot get rid of all forms; they are a major records source and provide a basis for action by personnel or document an action. Reports are also the basis for formulating policy, controlling or improving operations, managing the budget and evaluating performance. But, the number of hours spent completing paperwork is clearly excessive.

To deal with the burden, we found that DI offices have eliminated 56 forms and reports through automation, reorganization, or no longer requiring some kinds of information. Attachment 1 is a list of the forms eliminated or automated, along with an estimate of the time required to prepare each of them. Most elimination of paper has been done by automating the form. Examples of this are DIPMIS and its successor PRO, the Contract Project Request, Applicant Tracking, and Travel Projections. In addition, CPAS, CRES, and OCR have eliminated a number of forms that imposed burdens on the DI as a whole, and you/we eliminated several production tracking reports.

Automation

Current DI forms probably cannot be reduced much further, but automation offers relief from the workload involved. Automation also promises to eliminate the need for a number of non-DI forms, and we have found a number of DA-imposed requirements that we think can be eliminated.

Within the DI: OCR is currently reviewing its forms with consolidation and future automation in mind. OCR currently has the OCRSERV model within AIM which allows one to order books, periodicals, documents, and maps electronically. Some of the other offices suggested that OCR's form 1395 and 2816 be put on AIM -- an indication that OCRSERV is not well-known in the DI as it should be. OCR has begun to publish OCR News to make DI employees aware of the services offered by OCR; you could reinforce OCR by referring to OCR News in your newsletter.

There are other Directorate-wide automation efforts which will impact on the significant number of hours currently devoted to

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paperwork requirements in the personnel and travel area.

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Within the DA: the Office of Logistics is developing the Logistics Integrated Management System (LIMS) which will automate procurement, payment, management and control of stock and eliminate a great deal of logistics paperwork requirements. This system was to use GIMS software and was to have been operational in February 1985, but it has run into trouble. We cannot forecast when LIMS will be available; the Office of Logistics is currently looking for alternative software to gain OIT support for this system. It is, however, coming.

MPS Recommendations

Within the DI: the Offices made the many suggestions about DI forms, and we think many can be implemented. For example,

- a) Combine three forms CPAS requires for hardback publications:

- Checklist for DDI Publications
- Request for Dissem List
- Selected Reports of DI

CPAS maintains that they cannot be combined. We think at least one could be eliminated by judicious combinations of requirements. The Checklist is used by the Publications Center in CPAS for input to the MIS database which keeps track of each publication's status. This form could be revised, however, since some information requested is no longer required. The Dissem List comes early in the publication cycle. Information provided in this form goes into the CPAS PARDS

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system and determines the publication distribution list. This form has been updated recently. Selected Reports of the Directorate of Intelligence is the input for the weekly publication to alert consumers to the availability of DI hardbacks published during the previous week.

- b) Combine OCR's Form 2712/Record subscription order and Form 2709.

OCR was contacted on this suggestion. Current automation plans within OCR call for the development and installation of a new library automation system within the next 15-18 months. This new system is intended to provide bibliographic, ordering, and receipt information for all publications -- serials, monographs, annuals, and diplomatic lists, thus removing the need for the manual records currently being maintained for serial and annual titles (forms 2709, 2712, and 2708). With the installation of this system OCR will merge forms 2709 and 2712 into one master record for 6-12 months (until reliability of the system is proven). Eventually, all manual records will be destroyed and record keeping will be handled on the system.

Within the DA: based on DI Office comments on DA forms, we would recommend the following:

- a) Office of Personnel combine forms 1152 and 1152b because they are duplicative. Form 1152 is a Request for Personnel Action and Form 1152b is a Request for Personnel Action Supplement.

This recommendation was discussed with the Office of Personnel, which plans to do away with Form 1152 and rely on the computer record. In the meantime, the Office of Personnel will look into doing away with the Form 1152b, which is not retained for record purposes.

- b) Office of Finance combine forms 540 and 540b;
Both forms are used for domestic travel.

The Office of Finance was asked to comment on this suggestion. They have no problem with this suggestion and would probably combine the forms if asked.

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- d) Office of Training and Education combine
Forms 73 and 136 used for internal and
external training.

The Office of Training and Education was asked to comment on this suggestion. It was their position that these two forms could not be consolidated. The Office of Training and Education is divided functionally between external and internal training. OTE said, however, that Form 73 is currently in the design and test phase of automation. Again, we think you should make a formal proposal to Harry that the forms be combined; OTE is imposing their organizational structure on the rest of the Agency for no apparent reason.

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Helene L. Boatner
Director, Management, Planning and Services

Attachment:
As Stated

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OFFICE	FORM/REPORT	HRS/MINS TO PREPARE	COMMENT
CPAS	NIC Pubs Dissem - (monthly)	2	automated
	Pubs Dissem Report (monthly)	2	automated
	Form 3619		eliminated
	NIC Branch Activity Report (monthly)	2	eliminated
	Form 2358 Review Record - OER - Sanitization		eliminated
	Form 3931 Analyst Activity and Time Record		eliminated
	Form 3669 Cartomation Processing Request		eliminated
	Form 3620A CIA Ops Center Event Log		eliminated
	Form 3639 Leave Information		eliminated
	Form 3246 Massager Phase 4 Ops on Series		eliminated
	Resources Status (monthly)	1	automated
	Form 3623 NID and NID LDX Receipt		eliminated
	Form 3595B NID Draft Format		eliminated
	NIO Projects (daily)	2	eliminated/replaced
	Publications File Folder	10	eliminated/replaced
	Form 4180 Official contract Form		eliminated
	Form 296 Record of Request		eliminated
	Form 3776 Reproduction Requisition		eliminated
	Form 416 Request for Reproduction Worksheet		eliminated

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CRES

Group Actions Report (bi-weekly)	4-6		eliminated
Form 3492 Publications Source Survey (daily)		6	eliminated

EURA

PES Quarterly Report	8-10		eliminated
Applicant Report (monthly)	16		automated
PPI Report (weekly)	1		automated
Applicant Tracking (ad hoc)		10	automated

MPS

PES Research Program (quarterly)	AIM
PES Report (monthly)	AIM
Contract Project Request (quarterly)	automated

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NESA

Div Prod

10 DIPMIS

OCR

Correspondence Statistics	1		eliminated
FBIS Tape request record (daily)		5	eliminated
MIS Statistics (daily)			eliminated
Publications Count by Office (monthly)	1	30	automated
Publications Count by Type (monthly)	1		eliminated
Purchase Order Formats		15	eliminated/merged
DSL 736 Operations Memorandum (ad hoc)		5	eliminated
Form 4013 FOIA/PA Processing Control Card		3	eliminated
Form 3180 Film Videotape Processing Record		3	eliminated
Form 1332 Daily Shipment Checklist		3	eliminated

OEA

PES Production Report (quarterly)	4		eliminated
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OGI

CPAS Prod Form			eliminated/replaced
Old OGI Production Form (ad hoc)			DIPMIS
Form 1395 for Books Periodicals			automated

OIA

Form 2 OIA Research Activities (semi-annual)	99		eliminated
Travel Projections of DI (annual)	24		automated

OSWR

Outline for OSWR Production (ad hoc)	3		eliminated
Study Plans for OSWR Production (ad hoc)	3		eliminated

SOVA

DIPMIS			
Calculation Work Sheet			AIM
Milestone Report of Old Pa Div Production (monthly)	6		eliminated
DivProd Report of Old CSD Production	2		eliminated
Form 2816 Document Request (ad hoc)			DIPMIS
LDX Transmittal (ad hoc)			AIM
Printing Requisition			eliminated
Visit Request (ad hoc)		10	eliminated
			AIM